

## INSTRUCTIONS TO SIGN-UP FOR AT&T ISP SERVICE

Follow the two-step process to download and activate service. **Print this page as a reference while you navigate the site.**

### 1. Get the software

**There are two ways to obtain software:**

a. To initiate service, you will need to download software from AT&T ISP Service. Click here, **DOWNLOADS** (<http://help.attbusiness.net/index.cfm?&sectID=500>)

b. Alternatively, you can obtain a CD-Rom from the UIS Telecommunications Department, 1230 Soldiers Field Road, Boston, MA 02135 ([http://map.harvard.edu/level2.cfm?mapname=camb\\_allston&tile=D9](http://map.harvard.edu/level2.cfm?mapname=camb_allston&tile=D9)). Our hours are from 9-5 Monday-Friday. This is a great option if you prefer not to download the software from the AT&T ISP web site. The CD-Rom is free of charge.

### Know important codes

When you sign up for service, you will be asked to provide three pieces of information:

\*Sponsor: Harvard1

\*Offer code: Harvard1

\*Serial number: Use your Harvard ID number or Social Security number

In order to obtain the Harvard University rates, you must use these codes.
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### 2, Install the software

Install software on your desktop system, using the step-by-step instructions provided on the AT&T site. You can also install the software via the CD-Rom.

### Register for Internet service

Once you have installed the AT&T software, you will be prompted to register (sign-up) online. Be sure to have the following information on hand:

- Sponsor: Harvard1.
- Offer code: Harvard1.
- Serial number: Use your Harvard ID number or your Social Security number.
- Credit card information for billing purposes.
- The service plan you wish to select.
- Click here (<https://services.prserv.net/svc>) to go to the AT&T ISP Sign-up page to select your plan and **spam control options**. Proceed through options to complete sign-up process.