



Telecommunications
at
Harvard University



Harvard offers convenience, great rates and individual billing.



Harvard University has selected **PAETEC Communications** to provide your telecommunication services. PAETEC Communications offers a calling program with outstanding quality, flexibility and

affordability to meet your needs.

All FAS housing is equipped with a **Harvard** telephone and a phone line that is capable of on-campus, toll-free and emergency calls and will allow incoming calls from anywhere (except third-party or collect calls).

Contact PAETEC to upgrade these lines for unlimited local calls, access to long distance and to activate your long distance Personal Billing Number (PBN). The monthly rate for upgraded service is \$18.00 – there are no installation charges. Students are responsible for the Harvard University provided telephone.

Take Advantage of these Features

- **Personal Billing Number (PBN)** – With your PBN, you can place calls on and off campus. There is no need for a separate calling card (surcharges* apply when you place calls from off-campus locations – see conditions).
- **Basic features** of the Harvard University lines include Call Waiting, Speed Dialing, Three-Way Calling, Caller ID and 5-digit dialing within Harvard.
- **Numerous payment options** – Pay your bills by mail with a check or money order, online by credit card at www.campuslink.paetec.com/harvard.html or by calling PAETEC directly.
- **Calling Guide** – The PAETEC Calling Guide gives you dialing instructions, billing and credit limit information, repair procedures, and other details.
- **Optional feature** - Order University voice mail for a monthly fee of **\$3.00**. Available through PAETEC.

Customized Rate Plans

- **Add a Bedroom Line** - Freshmen can add a bedroom line after 10/12/09 or upgrade your Harvard-only dial tone in the common room to a line including local calls within the metropolitan Boston area, as well as access for long distance, for **\$18** per month. **Service may take up to five business days to complete.**
- **Standard Rate Long Distance Plan - 5.9¢** per minute for all intrastate and interstate calls.
- **Premier Long Distance Plan** - Sign up for this plan for a monthly charge of **\$4.95** and

all intrastate and interstate calls are billed at **2.9¢** per minute!

- Great international rates!

Web Access to Your Account

Once you begin using PAETEC's services, you can access your account information online; all you need is your account number and PBN. At PAETEC's site you can:

- Obtain your current account balance
- View general information and instructions
- View your invoice and payment history
- Calculate online how much your calls will cost
- Print your bill
- Pay your bill (American Express, Discover, MasterCard, Visa)
- Obtain information from your Calling Guide



**Great service
at
unbeatable
prices.**

Notes:

1. To avoid additional charges - If you are paying for a PAETEC billed phone line or voice mail, you must call PAETEC to deactivate your account when service is no longer desired.
2. Harvard line numbers are dedicated to the room/apartment locations. Telephone numbers are not portable.
3. For security reasons, Harvard Student Accounts are established with a \$200 credit limit. Contact PAETEC to make changes to your credit limit.

Conditions: Taxes and surcharges billed as applicable. Contact PAETEC for specific rate information. Subscribers must supply a valid email address for notification of online billing statements. All statements may be viewed online at www.campuslink.paetec.com/harvard.html. The standard rate will apply unless the premier rate plan is selected at sign-up.

*If you use your card as a Calling Card from off-campus locations, rates will differ (\$0.20 surcharge and \$0.12 per minute rate applies – Rates subject to change without notice).

PAETEC COMMUNICATIONS

Call 1-800-960-6555 or dial from any campus phone 6-8100
Web www.campuslink.paetec.com/harvard.html