



Telecommunications at Harvard University



REGISTER NOW!

Please register for Harvard's **Emergency Notification System** at www.message.me.harvard.edu. You'll be alerted in the event of an extreme emergency on campus. More details are available at the web site.

EMERGENCY NUMBERS

EMERGENCY	9-911
HARVARD POLICE	5-1212
POLICE	9-911
FIRE	9-911
MEDICAL	9-911

HARVARD STUDENT TELEPHONE SERVICE FOR UNDERGRADUATE HOUSING



The **Harvard Student Telephone Office (HSTO)** provides your telephone line. Your Harvard-provided red telephone should be connected to the telephone line in the Common Room. It allows you to call within Harvard, receive incoming calls, dial toll-free calls, and place emergency calls to 9-911. You may upgrade your line for outside calling, or activate telephone lines in the bedrooms. For more details visit www.uis.harvard.edu/student_telecom.

If you choose to upgrade the common room line to access outside calling, local calls are included in the line cost (\$18). You may also activate the lines in any of the bedrooms. Freshmen can activate their bedroom line after 10/12/09. Long distance calls are handled by PAETEC Communications. Each resident is issued a Personal Billing Number (PBN) that allows you to place long distance calls from any student phone on campus. All domestic long distance calls cost \$0.059 per minute, and international rates vary depending on destination. To upgrade your common room line, add a bedroom line, or establish your long distance account, contact PAETEC.

International Calling

Visit www.uis.harvard.edu/student_telecom/international_rates to view rates or contact PAETEC for additional information. HSTO also provides access to very competitive international rates from your wireless phone. For rates, information, or to sign-up for an account, log on to www.cellularLD.com/harvard.

DIALING INSTRUCTIONS

TO CALL

Within Harvard

Local calls

Domestic long distance

International calls

Telephone Repairs Voice Mail Support

WHAT YOU DO

Dial the last 5-digits of the number

Dial 9 + area code + number

Dial 9 + 1 + area code + number
When you hear tone, enter your PBN

Dial 9 + 011 + country code +
city code + number

When you hear tone, enter your PBN

Dial 6-8100 or 1-800-960-6555

Dial 6-8200

Notes:

1. To avoid additional charges - If you are paying for a PAETEC billed phone line or voice mail, you must call PAETEC to deactivate your account when service is no longer desired.
2. Harvard line numbers are dedicated to the room/apartment locations. Telephone numbers are not portable.

PAETEC COMMUNICATIONS

Call 1-800-960-6555 or dial from any campus phone 6-8100

Web www.campuslink.paetec.com/harvard.html