



Telecommunications at Harvard University



REGISTER NOW!

Please register for Harvard's **Emergency Notification System** at www.messageme.harvard.edu. You'll be alerted in the event of an extreme emergency on campus. More details are available at the web site.

EMERGENCY NUMBERS

EMERGENCY	9-911
HARVARD POLICE	5-1212
POLICE	9-911
FIRE	9-911
MEDICAL	9-911

Vanderbilt Security Desk 2-1687

Note: Students can be paged in the hallways until 10 PM, unless it is an extreme emergency.

HARVARD STUDENT TELEPHONE SERVICE



Harvard telephone service is available through the **Harvard Student Telephone Office (HSTO)**. Your line includes local calling to most areas surrounding Cambridge and Boston. Line features include Call Waiting, Three Way Calling and Caller ID. For more details, visit www.uis.harvard.edu/student_telecom.

You must bring your own touch-tone telephone. To use Caller ID, you must purchase equipment capable of displaying Caller ID. Plug your phone into the jack outlet that is marked "Voice".

To activate your dial tone and long distance service, contact PAETEC Communications (see below for contact information).

Line charges are \$18/month. You will be issued a Personal Billing Number (PBN), which allows you to place long distance calls from any student phone on campus. All domestic long distance calls cost \$0.079/minute. An alternative calling plan is available at \$0.029/minute, and \$5.95/month.

International Calling

Visit www.uis.harvard.edu/student_telecom/international_rates to view rates or contact PAETEC for additional information.

HSTO also provides access to very competitive international rates from your wireless phone. For rates, information, or to sign-up for an account, log on to www.cellularLD.com/harvard.

DIALING INSTRUCTIONS

TO CALL

Within Harvard

Local calls

Domestic long distance

International calls

WHAT YOU DO

Dial the last 5-digits of the number

Dial 9 + area code + number

Dial 9 + 1 + area code + number
When you hear tone, enter your PBN

Dial 9 + 011 + country code +
city code + number

When you hear tone, enter your PBN

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Telephone Repairs

Voicemail Support

Dial 1-800-960-6555 or 6-8100

Dial 6-8200

Notes:

1. To avoid additional charges - If you are paying for a PAETEC billed phone line or voice mail, you must call PAETEC to deactivate your account when service is no longer desired.
2. Harvard line numbers are dedicated to the room/apartment locations. Telephone numbers are not portable.

PAETEC COMMUNICATIONS

Call 1-800-960-6555 or dial from any campus phone 6-8100

Web www.campuslink.paetec.com/harvard.html