

Tip - Eudora Server Settings

Why check my settings?

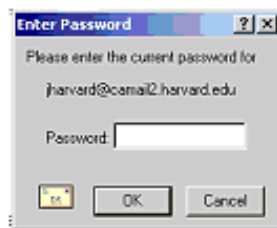
During March 2005 the current email system will be upgraded. This upgrade should be invisible to most users, but it will include the deactivation of the camail1 and camail2 server naming conventions.

After the upgrade, if your Eudora client contains settings that include camail1 or camail2, the email server will not recognize those settings and your mail will not be processed. DLS has been checking and changing user settings. Most user settings should be correct, but we want to be absolutely sure that all users have as little downtime as possible.

Do I need to check my settings?

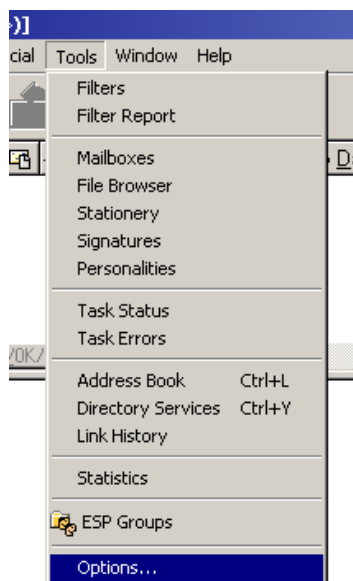
Anyone whose email address was created prior to 2002 could still have a Eudora client with camail1 or camail2 server settings.

If when you login you see your email address with your username@ camail1.harvard.edu or camail2.harvard.edu, you will need to change your settings.

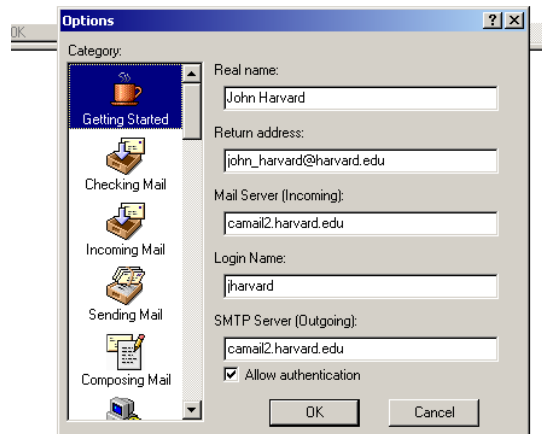


My login screen doesn't look like that. How do I check my settings?

To view your email server settings log into Eudora and select Tools from the top menu. Then select Options from the Tools menu.



The Options screen will open. Under Category, click the Getting Started icon.



Check that the Mail Server (Incoming) is cmail.harvard.edu and the SMTP Server (Outgoing) is cmail.harvard.edu.



Make any changes, if needed. Click OK to save your changes.

But I don't use Eudora?

Currently Eudora is the only mail client supported by DLS. However, instructions on how to check your server settings for Microsoft Outlook and Outlook Express are available here:

http://www.cmail.harvard.edu/info-docs/legacy_conf.html

If you use another mail client, please check to make sure that the Mail Server and SMTP Server addresses are correct.

If you have more than one personality (i.e., multiple accounts) in Eudora, instructions on how to check your settings are also available at the website above.

If you have any questions or need assistance with checking Eudora server settings, please call the Help Desk at 617-495-8411, or via email to dls@harvard.edu.