

Tip - Internet Explorer Settings

Note: If you use Oracle reports, please do not do the Encrypted Pages setting.

Often when you are unable to view an updated web page, it is due to the cached or encrypted page in Internet Explorer being used by the browser instead of the new page.

To be sure you are always using the most current page each time you visit a web page, change these settings in Internet Explorer:

First, clear the cache:

1. From the Tools Menu, select Internet Options.
2. On the General Tab, look in the Temporary Internet Files section.
 - a. Click the Delete Files button.
 - b. In the Delete File dialog box, click OK.
3. In the Internet Options dialog box, click OK.

Second, set the Do not save encrypted pages to disk option:

1. From the Tools Menu, select Internet Options.
2. On the Advanced Tab, scroll down to the Security section.
 - a. Click the box in front of Do not save encrypted pages to disk.
3. In the Internet Options dialog box, click Apply button.
4. Click OK to close Internet Options box.

Third, set the Empty Temporary Internet Files folder when browser is closed option:

1. From the Tools Menu, select Internet Options.
2. On the Advanced Tab, scroll down to the Security section.
 - a. Click the box in front of Empty Temporary Internet Files folder when browser is closed.
3. In the Internet Options dialog box, click Apply button.
4. Click OK to close Internet Options box.

If you need assistance with Internet Explorer Settings, please contact the Help Desk at 617-495-8411, or via email to dls@harvard.edu.